

Privacy Policy



1. About Us

www.youthroadsafety.org is a site operated by YOURS: Youth for Road Safety (“We”). The Office of the Secretariat of YOURS: Youth for Road Safety is hosted at Godfried Bomansstraat 8.6, 4103 WR Culemborg, The Netherlands

We are committed to protecting and respecting your privacy. We are responsible for protecting your personal information as a “data controller” under applicable data protection legislation. If you have any queries about this policy or how we use your personal information, please contact us by writing to us at the above address.

This policy (together with our Terms of Use and any other documents referred to in it) sets out the basis on which any personal data we collect from you, or that you provide to us, will be processed by us. Please read the following carefully to understand our views and practices regarding your personal data and how we will treat it. By visiting www.youthforroadsafety.org are accepting and consenting to the practices described in this policy.

Our nominated person for data protection is SWIS and their contact details are SWIS Full Service Internet Bureau, 3e Binnenvestgracht 23 T1, 2312 NR Leiden, Netherlands

What information do we collect?

We collect personal data as defined by applicable data protection legislation (‘personal information’).

We collect information about:

1. members signing up to receive our data and or newsletters
2. participant information from our trainings
3. participants signing up to campaigns/actions

The personal information we collect might include name, age, address, telephone number and email address.

2. Why we collect your data

We collect personal data for many reasons, including administration, to send you information you have requested and to share news updates. Depending on how you interact with us, we may process data for the following reasons:

1. to communicate with you regarding your receipt of news
2. to communicate with you regarding YOURS’ work
3. to provide you with information about and to administer events
4. for our own internal administrative purposes, and to keep a record of your relationship with us
5. to manage your communication preferences
6. to conduct surveys, research and gather feedback

7. to obtain information to improve YOURS' services and user experiences
8. to carry out research to find out more information about our supporters' and prospective supporters' backgrounds and interests
9. to comply with applicable laws and regulations, and requests from statutory agencies

The personal information we collect might include name, email address, postal address, and telephone number.

3. Information we collect

We may collect the following personal information:

1. your full name
2. contact details – including your postal address, telephone number(s), and email address
3. date of birth
4. records of your correspondence and engagement with us
5. information you may enter on the YOURS website
6. photographs, video or audio recordings
7. occupation
8. biographical information
9. other information you share with us

This information may be collected via:

1. any paper forms you complete
2. telephone conversations or face-to-face interactions
3. digital forms completed via our website, or online surveys
4. publicly available sources

4. Using your personal data

News Updates

We use a range of channels to keep in touch with our members and other interested parties – including our website, social media, email, and telephone.

We will obtain your consent to contact you by email to update you on our latest news and general activity. We will also obtain consent from all new supporters (who sign up after 25 May 2018) to send information about YOURS' work.

We send the following information via email:

1. updates about YOURS' work general youth and road safety news
2. research – surveys to gauge attitudes towards safety issues
3. events
4. participation opportunities

We will never share or sell your personal data to a third-party organisation for its marketing, fundraising or campaigning purposes.

You can withdraw your consent, unsubscribe from or update your communication preferences at any point using the details in the 'unsubscribe' button on any email correspondence.

Any electronic communications, such as emails, will have a link to unsubscribe from future electronic communications, so you can manage your own communication preferences.

If you tell us you do not wish to receive marketing communications, you may still receive transactional and service-based communications confirming and servicing other relationships you have with us (as described below).

5. Professional contacts

We may collect data about professional contacts and partners with whom we work. Personal data collected in this way will be processed in accordance with data protection legislation and this policy.

We may send our professional partners information and updates about our work (primarily by email). Such contacts can opt out of receiving this information at any time.

6. Our legal basis for processing personal data

We need a lawful basis to collect and use your personal data under data protection law. The law allows for six ways to process personal data (and additional ways for sensitive personal data). Four of these are relevant to the types of processing that we carry out. This includes information that is processed on the basis of:

1. a person's consent (for example, to send you news updates by email)
2. a contractual relationship (for example, to provide you with goods or services that you have purchased from us)
3. YOURS' legitimate interests (please see below for more information)

Personal data may be legally collected and used if it is necessary for a legitimate interest of the organisation using the data, if its use is fair and does not adversely impact the rights of the individual concerned.

When we use your personal information, we will always consider if it is fair and balanced to do so and if it is within your reasonable expectations. We will balance your rights and our legitimate interests to ensure that we use your personal information in ways that are not unduly intrusive or unfair. For example, administration and operational management: including responding to solicited enquires, providing information, research, event management, the administration of employment, and recruitment requirements

If you would like more information on our uses of legitimate interests, or to change our use of your personal data in this manner, please get in touch with us using the details in the 'Contact us' section.

7. Security of your personal data

We use appropriate technical and organisational measures and precautions to protect your personal data and to prevent the loss, misuse or alteration of your personal data.

Unfortunately, the transmission of information via the internet is not completely secure. Although we will do our best to protect your personal data, we cannot guarantee the security of your data transmitted to our website. Once we have received your information, we will use strict procedures and security features to try to prevent unauthorised access.

We encourage you to review the privacy statements of websites you choose to link to from the YOURS website, so that you can understand how those sites collect, use and share your information. We are not responsible for the privacy statements, security, or other content on sites outside of the website.

8. Retention of your data

Whatever your relationship with us, we will only store your information for a specified amount of time, as set out in our internal data retention schedule.

Once the retention period has expired, the information will be confidentially disposed or permanently deleted.

If you request to receive no further contact from us, we will keep some basic information about you on our suppression list to avoid sending you unwanted materials in the future.

9. Your rights

You have a right to ask us to confirm whether we are processing information about you, and to request access to this information ('right of access'). To request this access please contact the administrator at info@youthforroadsafety.org

You may ask us, or we may ask you, to rectify information you or we think is inaccurate, and you may also ask us to remove information which is inaccurate or complete information which is incomplete ('right to rectification').

We want to ensure that your personal information is accurate and up to date. If any of the information that you have provided us with changes, for example if you change your email address, name, payment details, please let us know using the contact details at the end of this policy.

You have a right to obtain your personal data from us and reuse it for your own purposes, perhaps for another service, without hindering the usability of the data ('right of portability'). This right does not apply where processing is necessary for the performance of a task carried out in the public interest or in the exercise of official authority vested in us.

You have a right to seek the erasure of your data (often referred to as the 'right to be forgotten'). You may wish to exercise this right for any reason, for example where it is no longer necessary for us to continue holding or processing your personal data you may withdraw your consent. You should note that we are entitled to and reserve the right to retain your data for statistical purposes. This right is not absolute, as we may need to continue processing this information, for example, to comply with our legal obligations, or for reasons of public interest.

You have a right to ask us to restrict our processing of your information ('right to restriction') if:

- you contest its accuracy and we need to verify whether it is accurate
- the processing is unlawful and you ask us to restrict use of it instead of erasing it
- we no longer need the information for the purpose of processing, but you need it to establish or defend legal claims
- you have objected to processing of your information being necessary for the performance of a task carried out in the public interest, or for the purposes of our legitimate interests. The restriction would apply while we carry out a balancing act between your rights and our legitimate interests.
- you exercise your right to restrict processing, we would still need to process your information for the purpose of exercising or defending legal claims, protecting the rights of another person or for public interest reasons.

You have a right to prevent us from processing your data for the purposes of marketing.

If you would like to exercise any of your rights above, please let us know using the contact details at the end of this policy. We will act in accordance with your instructions as soon as reasonably possible and there will be no charge.

10. Complaints

If you have any complaints about the way in which we have used your data, please get in touch with us using the details in the 'Contact us' section below. We would be happy to help and discuss your concerns.

11. Contact Us

If you have any questions about this policy, would like more information, or want to exercise any of the rights set out in section 13 above, you can get in touch with us in the following ways:

1. Email: info@youthforroadsafety.org
2. In writing to YOURS: Youth for Road Safety, c/o Godfried Bomansstraat 8.6, 4103 WR Culemborg, The Netherlands